

Case Study

Kimball® Office



Mixed materials, including lots of glass, make F.A. Richard & Associates an enticing and exciting place to be.

Louisiana-based F. A. Richard & Associates, Inc. (FARA) had been growing at an astounding rate, and had doubled in size during the previous two years. FARA provides nationwide insurance claims administration, benefit services, loss prevention, healthcare management, fraud investigation and related services to large insurers, self-insureds, governmental entities and municipalities.

F.A. Richard &
Associates, Inc.



Like a handshake, a reception area should convey both comfort and confidence. Delano seating provides both.

Change is seldom easy — especially if that change involves moving 200 people from private offices into an open plan. But somehow FARA made their big change look easy. Better yet, according to Camilla Davis, Vice President of Administration, it “looks amazing” too.

Design Challenge

Since rapid growth continued and a new headquarters was planned, Davis and her associates realized they would need flexible, functional and attractive furniture to create a productive workspace for their valued employees.

The new furniture also had to make the 52,000 square-foot, ultra-contemporary building suitably impressive to “nationwide clients visiting our corporate office,” Davis says.

“We were thrilled that we could create corridors with wood, metal, and glass panels . . .”



A shared Fundamental filing island has a counter top to provide standing height workspace. Slat tiles in the corridor provide a sleek way to handle messages and mail.



Wood, metal and frosted glass impart a clean, sophisticated presence in this Xsite system office with Footprint components. Skye and Bingo seating enhance the design.



Evoke's functionality and clean design blend comfortably with a Conferencing Solutions table and Acapella chairs.

The Kimball Office Solution

FARA sought quotes from seven manufacturers in a “very competitive process,” Davis recalls. “We really did our homework comparing all the options offered and Kimball Office was the best choice.”

Ultimately FARA chose Kimball Office for a combination of reasons. Aesthetically, they appreciated the unique range of high quality woods, metals and glass from Kimball Office. “It can be hard to find all those elements from one manufacturer,” Davis notes.

Architecturally, Kimball Office’s Xsite system and Traxx allowed a design “with very few vertical seams,” says Davis. “That makes the look much more upscale. Also, it gave us more flexibility to have a lighter fabric with the work tools above the worksurface, and a darker fabric below to create a more unique appearance.”

“We really customized the space with metal, and we used three types of glass. With 192 stations, we needed distinction!”

She also noted the ease of installation with Kimball Office systems. “We were thrilled that we could adjust the Xsite structure in 3” increments. That was a lifesaver in our space, which has lots of unusual angles. The off-modularity that Xsite allows was a huge plus as well, allowing us to hang overheads, work tools and worksurfaces wherever needed.”

Davis continues, “In any installation, some things don’t go as planned, and Xsite allowed us to easily slide the structure as needed for larger or smaller panels. We didn’t have to take anything down to make a minor adjustment.”

Finally, FARA chose Kimball Office for ergonomic reasons. “We’re a technology-driven company, so ergonomic design is very important to us,” Davis notes proudly. “The slope of the worksurface from Kimball Office and all the work tools that hang from the panels help our employees quickly and easily reach reference materials while keeping their worksurface tidy and professional.”

The functionality and clean design continue into the executive area, which includes 25 private offices, and features Evoke. “All managers have configurations to match their work flow. They have U-shaped desks with a hutch that has project trays, sorters and pigeon holes. Everyone has a high-tech, functional space with all the tools they need.”

After only a short time in the space, “We are very, very, very pleased,” says Davis. “Some people think of an open plan and think of tiny cubes with boring fabric. But when they walk into our space, they say ‘Wow! We would love for our company to have stations like this!’ ”

Kimball® Office. A place that works for you.



Three-high Xsite tiles with elliptical transaction tops make this workspace more interesting and efficient.



Big things can happen around a Conferencing Solutions table, surrounded by comfortable Skye chairs. Complementary furniture adds storage and convenience.

Product Specifications: Xsite® system; Evoke® casegoods; Conferencing Solutions complementary furniture; Fundamental® filing; Skye®, Bingo®, Acapella®, Arpeggio™ and Delano™ seating.

Project Team: Camilla Davis, Vice President of Administration, F. A. Richard & Associates, Inc.;
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